



WARRANTY POICY/ADMINISTRATION GUIDELINES

This agreement establishes the administration of Warranty between Amtech Corporation/ Mobile Advantage and its original customer. This warranty shall be nontransferable and will reside with the first owner of the vehicle. This agreement supports the value added components and assemblies provided by Amtech/Mobile Advantage. The vehicle /chassis warranty (if applicable) shall be consistent with the vehicle OEM manufacturers warranty in affect at the time of purchase.

GENERAL WARRANTY STATEMENT

Amtech Corporation / Mobile Advantage expressly warrants the parts and components it supplies to be free of defects in materials and workmanship. It is expressly understood by and between the parties hereto that the parts and components supplied by Amtech Corporation/ Mobile Advantage are custom-designed for the application and are comparable in quality to similar goods sold by others for similar applications. Alterations or modifications in any form to a unit or part without the express written approval of Amtech's President or delegate shall nullify and make void this warranty.

WARRANTY DURATION

Amtech Corporation / Mobile Advantage warrants the value added assemblies and components in each new meal delivery system and component to be free from defects in materials and workmanship under conditions of normal use. The warranty period begins when the customer accepts delivery of the product. The length of this warranty coverage shall be two years or 30,000 miles whichever comes first. The duration of the vehicle (chassis) warranty shall be consistent with that of the OEM manufacturer and considered a "pass through" warranty.

SERVICE PARTS

Warranty coverage for service parts shall be 90 days from the date in service.

PARTS INSPECTION

Amtech Corporation / Mobile Advantage understands that returning 100% of component failures is difficult to administer. However, we must request the return of all suspect failures. This procedure allows Amtech Corporation / Mobile Advantage the opportunity to evaluate suspect product failures and provide a comprehensive corrective action plan to prevent recurrence.

MATERIAL SUPPORT (Parts)

Amtech Corporation / Mobile Advantage shall reimburse the customer for valid warrantable product failures with a sum not to exceed the original purchase price from Amtech Corporation / Mobile Advantage or replace the failed component at Amtech Corporation's discretion. Amtech Corporation / Mobile Advantage will not pay for parts from other suppliers on the same warranty claim which failed due to consequential or incidental damage. In order to maintain the performance reliability and design integrity Amtech Corporation / Mobile Advantage requires the use of only genuine Amtech Corporation / Mobile Advantage replacement parts. Failure to do so may result in warranty denial.



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LABOR

Amtech Corporation / Mobile Advantage shall reimburse its customer (for valid warranty failures) at the current dealer labor rate, per hour, multiplied by the Standard Repair Time (SRT) mutually agreed upon by Amtech Corporation / Mobile Advantage and its authorized service center.

TRAVEL COSTS

No reimbursement will be made for travel costs incurred its customer or contract dealers to make warranty repairs or replacements.

PROGRESSIVE AND CONTINGENT DAMAGE

In no event shall Amtech Corporation / Mobile Advantage be liable for consequential damage or contingent liabilities, including without limitation, such things as damage to vehicles, contents to product cargo: expense for rental of other equipment: or expense incurred arising from the failure of any unit or parts thereof to operate properly.

COMPONENT LIMITATIONS

This warranty is not intended to support normal wear and/or aging of parts.

WARRANTY REPAIRS

Warranty repairs shall be made only by an authorized Amtech Corporation / Mobile Advantage distributor or a service center.

WARRANTY CLAIMS

Customer shall request a Repair Authorization Number (RAN) prior to service performed. These requests shall be submitted to Amtech Corporation's warranty department through your **Customer Service Representative**. Failure to do so may result in warranty denial. Warranty claims will be paid based on the most current schedule released by Amtech Corporation / Mobile Advantage.

For Questions or Concerns

Corrine Mason - Customer Service

(509) 877-5956

AMTECH CORPORATION-MOBILE ADVANTAGE

180 East Jones Road, Wapato, WA. 98951 (1-800-348-3422)